

# PHYSICIAN'S HOME HEALTH CARE GUIDE



**SIGNATURE**  
HEALTH SERVICES

PIONEERING HOME HEALTH CARE

CALL 24/7 TEL. 1-800-277-8291, OR  
FAX YOUR ORDER TO 866-379-1971  
[www.signaturehealthservices.net](http://www.signaturehealthservices.net)

# WELCOME TO SIGNATURE HEALTH SERVICES

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Your home health care partner. We are your turn-key solution for excellence in home health care. Signature Health Services boasts a coveted 4-star rating from Medicare for patient satisfaction and quality of patient care. The Texas Department of Health and Human Services evaluates Signature as the best in care, customer service, and for 100% compliance with the Medicare conditions of participation.

## OUR MISSION

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Signature Health Services brings innovative health care and healing home! We are committed to changing your perception of where the best health care can be delivered and achieved. We know that physical and emotional health are nurtured and enriched just by being at home. We meet your patients where they are to enhance their well-being. We believe that education and a patient's understanding of their disease or medical condition empowers them to self-manage and gain independence. We design a personalized and results-driven treatment plan for your patient, making the best health care accessible at home.

## YOUR HOME HEALTH CARE PARTNER

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Over the past 25 years, Signature Health Services has partnered with nearly 4,000 physicians to deliver the highest quality home health care to more than 25,000 patients. We efficiently and expertly coordinate patient care with our referring doctors, facilities, and hospitals, enhancing the continuum of care.

We care for your patients when you can't be there. Our highly skilled and trained, multilingual nursing team works with you to design customized disease management programs and treatment plans for your home-bound patients. Signature's at home training and easy to follow "how-to" booklets help your patients understand and self-manage their specific disease or condition. Our experienced therapy team evaluates and maximizes patient safety, and develops personalized therapy and rehabilitation programs to facilitate your patient's functional or modified independence at home.

Our commitment is to skillfully execute your orders and deliver exceptional home health care to your patients. We maximize your patient's health through personalized disease and medication management, while striving to facilitate your patient's functional or modified independence at home. Working closely with you, we realize better patient outcomes.

We are available 24 hours a day, including on weekends and holidays, with an RN always on call. We are committed to keeping your patient at home and out of the hospital unnecessarily. We achieve this by being accessible and through attentive care, education, cutting-edge technology, and telehealth calls, giving your patients a sense of security and peace of mind.

## OUR SERVICES

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SKILLED NURSING CARE · CERTIFIED NURSE'S AIDES  
OCCUPATIONAL THERAPY · PHYSICAL THERAPY  
SPEECH LANGUAGE PATHOLOGY · MEDICAL SOCIAL WORK

## OUR CORE VALUES

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**B**UILDING → **E**XCELLENCE → **I**NTEGRITY → **T**EAMWORK  
WITH OUR CARE CONTINUUM PARTNERS, AS WE PROVIDE  
EXCEPTIONAL HOME HEALTH CARE TO YOUR PATIENTS.

**B** = Building –Our staff is available 24/7, building a partnership with our physicians, facilities, and hospitals to transition your patient to care at home, realizing more comfortable and better patient outcomes. We build a close patient relationship, treating each patient as a VIP.

**E** = Excellence –We expect excellence. Excellence is not only an achievement; it is an attitude. We strive to meet and exceed the expectations of our patients and health care partners. We invest in our team through close oversight, continuing education, evidence-based practice treatments, and rigorous training with delivery. We effectively communicate and collaborate with you to ensure timely patient care and to deliver preeminent home health care.

**I** = Integrity –We are dedicated to working with professionalism, trustworthiness, candor, and respect. We take pride in our commitment to working with you and your patients to provide the best home health care solution.

**T** = Teamwork –We listen. We collaborate. We facilitate. Signature boasts a dedicated team of outstanding professional managers, nurses, therapists, and Patient Care Liaisons here to serve you and your patients. Together, we are your preferred home health care team.

LET SIGNATURE HEALTH SERVICES #BEIT FOR YOU!

# OUR AWARD-WINNING TEAM

Trust our History. Trust our Team. Trust Our Results.



**Skilled · Compassionate · Experienced**

Signature Health Services is committed to building the best team. We carefully screen and only select the top-tier of nursing and therapy candidates. We ensure that only the premier skilled, caring, dedicated, and qualified professionals represent us. Our team delivers the excellence that you deserve, we champion, and our patients expect.

Signature Health Services' clinicians establish a close working relationship with your office, while carrying out your treatment plan. We encourage and facilitate your patient's necessary and scheduled visits to your office. Our commitment is always to keep you in the loop. Our multilingual, skilled nurses and therapists strive to be your eyes and ears on your homebound patients. We continuously assess and carefully monitor your patients. We partner with you to help your patients achieve better care goals. Together we are a winning team.

Signature is your turn-key solution to exceptional home health care. Our experienced Signature team is a premier model for superior outcomes. We provide the best care team to meet your expectations and your patients' needs. Signature's Patient Care Liaisons are your ready resource to better home health care. Our liaisons are always available to coordinate with you and your staff. They facilitate communication and orders, to make your Signature experience both valuable and seamless.



## OUR TREATMENT FOCUS

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Signature's skilled nursing and therapy services encompass disease management, education, treatment, and self-empowerment for many medical needs, diseases, and conditions.

- Neurological:** Dementia, including Alzheimer's, Head Injury, Neuropathy, Paralysis, Parkinson's Disease, Seizure, Stroke, TIAs
- Endocrine System:** Diabetes, Thyroid disorders
- Cardiovascular:** Congestive Heart Failure (CHF), DVT, Heart Attack (MI), Hypertension, Peripheral Vascular Disease (PVD)
- Respiratory:** Bronchitis, Emphysema, Pleural Effusions, Pneumonia, Pulmonary Disease (COPD)
- Skin:** Arterial Ulcers, Burns, Diabetic Ulcers, Complicated/Non-healing Wounds, Surgical Incisions/Wounds
- Musculoskeletal:** Amputations, Arthritis, Balance Problems and Falls, Joint Replacement, Muscle Atrophy, Weakness
- Immunology:** Chron's, Fibromyalgia, Gout, Lupus, MS, Rheumatoid Arthritis
- Hematologic/Blood:** Anemia, Cancer, Clotting Disorders
- Gastrointestinal:** Colitis, Clotting Disorders, Feeding Disorders, Gastric Ulcers
- Infectious Diseases:** Flu, MRSA, Other System Infections, Viral Pneumonia, including Covid-19
- Genitourinary:** BPH, Incontinence, Prostatitis, Urinary Retention/Foley Care
- Limbs and Organs:** Amputation, Organ Transplantation
- Renal System:** Chronic Kidney Disease, Kidney Transplant, Renal Failure (ESRD)

# OUR CLINICAL EXPERTISE

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## Skilled Nursing Services:

Comprehensive Wound Treatment & Management  
Burns  
Complicated/Non-healing Wounds  
Diabetic/Venous Stasis/Arterial Ulcers/Pressure/Decubitus Ulcers

Chronic Disease Treatment & Management  
Cancer Care, Support, & Transition  
Congestive Heart Failure (CHF)  
Ischemic Heart Disease  
COPD  
Dementia  
Depression  
Diabetes  
Hypertension  
Parkinson's

Medication, Education, & Management  
Anti-coagulation Medications  
B-12 Injections  
Heart Failure Infusions  
Immunoglobulin Infusions  
Osteoporosis Medications  
Other Infusions & Injections  
Nutritional Feedings, TPN, Enteral (Tube) Feedings

## Other Nursing Services:

Foley/Indwelling Catheter Management  
Implantable Devices' Care: Central Venous Catheter, LVAD, Ports, PICC  
Infectious Disease Management  
Ostomy Care  
Pleural Drainage System Care  
Telemonitoring  
Tracheotomy Care

## Licensed Therapy Services:

Activities of Daily Living Training (eating, bathing, getting dressed, toileting, transferring, and continence)  
Activity Modification & Adaptive Equipment Training  
Assistive Device Training  
Balance and Safety Training  
Cardiac Rehabilitation  
Care After a Fall  
Cognitive Training  
Gait & Balance Training  
Home Safety Evaluation/ Fall Prevention  
Individualized Home Exercise Program  
Occupational Health Training  
Orthopedic Rehabilitation  
Pulmonary Rehabilitation  
Speech and Swallowing Training  
Strength and Mobility Training  
Stroke Rehabilitation  
Vestibular Rehabilitation Therapy

# HERE'S WHAT YOUR PATIENTS SAY

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## ABOUT SIGNATURE HOME HEALTH CARE

*Signature Health Services has been like a lifeline for me. I would recommend their services to anyone in need of health care services.*  
–Delores Godfrey

*My nurses and physical therapist are fantastic – kind, respectful, patient, helpful, taking time to listen to me. Everyone who came from Signature Health Services was very professional, very positive, and encouraging.* –Mary Himmelman

*This care was fantastic. The people were kind and very caring. They were focused on my needs. I would recommend Signature to anyone in need.* –Curtis Knox

*I felt that I was not alone in making health decisions.* –Eleanor Steele

*Signature has been a Godsend to my husband, Jack, and me these past 3 years. Signature has always gone above and beyond, no matter what we needed. Signature came to the rescue after Jack had a stroke. Their nurses and therapists make a personal, emotional connection and truly care about us. Signature provides superior, fantastic, and daily attentive care. They are like family.* –Peggy Paris



**Four-Star Quality Rated**  
Centers for Medicare & Medicaid Services



We're here 24/7. Call 1-800-277-8291, or fax your order to 866-379-1971



## ***SIGNATURE HEALTH SERVICES IS YOUR TURN-KEY HOME HEALTH CARE SOLUTION***

### **OUR INSURANCE PARTNERS**

- Medicare
- Aetna Medicare Replacement
- Devoted Health
- Humana Insurance
- Humana 2 PFFS
- Humana-TRS
- United Healthcare Medicare
- Wellcare of Texas
- Workers' Compensation

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24/7 at 800-277-8291, or fax your order to 866-379-1971 to begin  
receiving pioneering home health care for your patients.

**SIGNATURE HEALTH SERVICES**  
606 Rollingbrook Drive, Suite 2F Baytown, TX 77521

For more information and helpful articles about our home health care services, please visit our website at [signaturehealthservices.net](https://signaturehealthservices.net), or email us at [information@signaturehealthservices.net](mailto:information@signaturehealthservices.net)

Connect with us!

